

New Market Evaluation Strategy Guide

CEE Peering Days Budapest 2016

Walt Wollny, Director Interconnection Strategy Hurricane Electric AS6939

Who is Walt Wollny?

- □ Hurricane Electric AS6939 1 year
 - Director Interconnection Strategy supporting the network to reach to over 22 counties and over 100 Internet Exchanges.
 Focus on Global connectivity.
- □ Amazon AS16509 4 years
 - Developed IP Transit and Peering on five continents.
 - Primary focus on Japan, Singapore, Hong Kong, India, Taiwan, Philippines, Australia.
 - Over 62 new CDN sites.
- Microsoft AS8075 13 years
 - Developed IP Transit and Peering on four continents.
 - Primary focus on US, UE and South America.



Why is Walt Wollny here?

After 18 years working for two content networks I want to share what I have learned.

These techniques can be adapted to any location

"By failing to prepare, you are preparing to fail."

— Benjamin Franklin



The boss tells you....

"I want a full report for this new network location!"



Why does the boss want a report?

- Ability to repeat tests over time if launch is delayed.
- Validation of decision after launch in market.
- Improvement of reporting and testing for next market.
- Accountability!



Phases of Evaluation

- Desktop Research
- In Country Research
- Other Considerations



Philippines



Desktop Research

- NetFlow
- http://bgp.he.net/
- https://mi.renesys.com
- http://www.cedexis.com/
- https://www.peeringdb.com

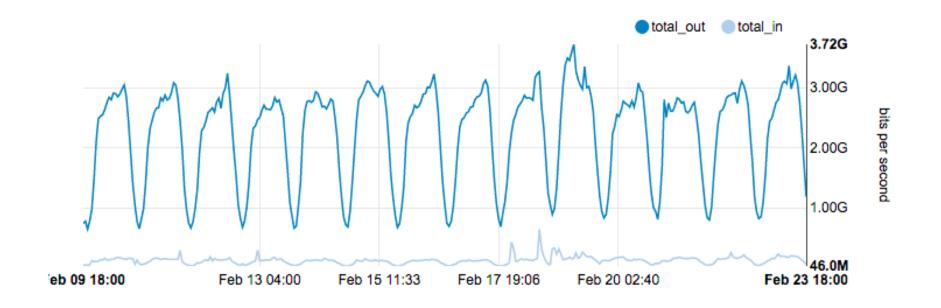


NetFlow Data

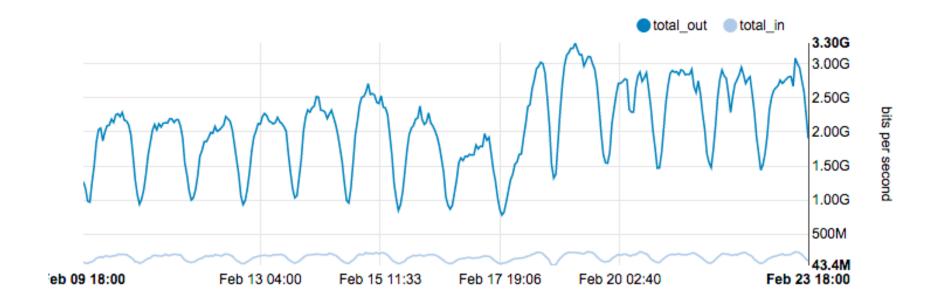
- The next few slides represent traffic from outside the Philippines.
- Once traffic is localized you can expect that CND traffic levels will increase ~20 to 50%.



NetFlow AS9299 PLDT

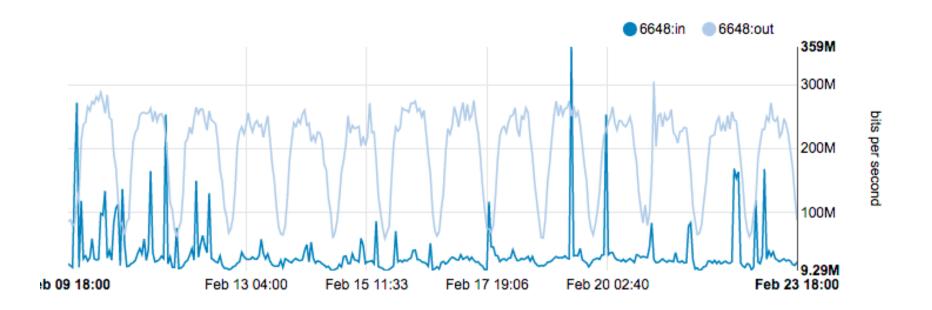


NetFlow AS4775 Globe Telecoms



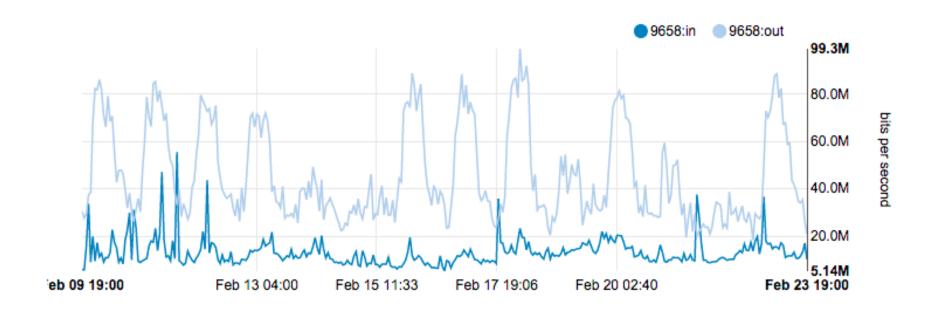


NetFlow AS6648 Bayan Telecom



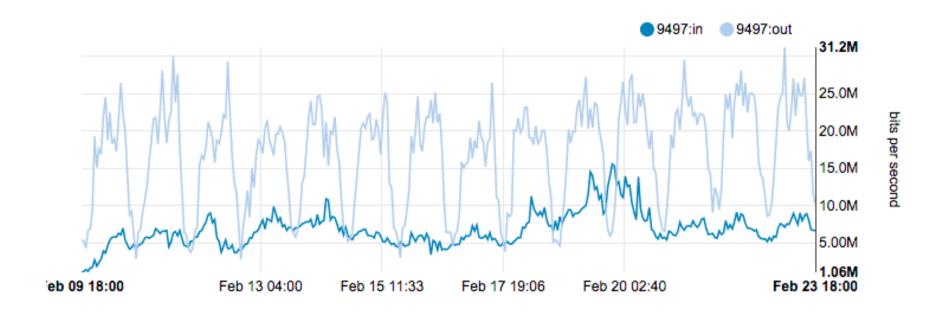


NetFlow AS9658 Eastern Telecoms





NetFlow AS9497 Digital Telecom





NetFlow Results

Company	ASN	V4 Routes	Cedexis	DYN Rank	Traffic	Total Traffic %
PLDT	9299				3200	48.63%
Globe	4775				3000	45.59%
Bayan	6648				275	4.18%
Eastern Telcom	9658				80	1.22%
Digital Telcom	9497				25	0.38%

With time limitations we will limit this presentation to the two top traffic destinations.





Internet Exchange Report



http://bgp.he.net/report/exchanges

Search

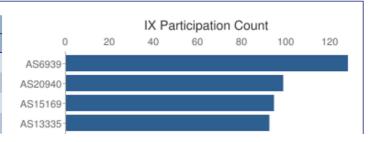


Internet Exchange Report

Quick Links
BGP Toolkit Home
BGP Prefix Report
BGP Peer Report
Exchange Report •
Bogon Routes
World Report
Multi Origin Routes
DNS Report

IX Participation Count						
ASN	Name	IXes				
AS6939	Hurricane Electric, Inc.	128				
AS20940	Akamai International B.V.	100				
AS15169	Google Inc.	96				
AS13335	CloudFlare, Inc.	93				

Internet Exchanges | Exchange Participants





PLDT

AS Info Graph v4 Graph v6	Prefixes	v4 Prefixes v6	Peers v4 Peers	v6 Whois IRR IX
Exchange	СС	City	IPv4	IPv6
Any2 Los Angeles	US	Los Angeles	206.72.210.177	2001:504:13::210:177

Globe

AS Info Graph v4	Graph v6	Prefixes	v4 Prefixes v6	Peers v4 Pee	rs v6 Whois IRR IX
Exchang	je	СС	City	IPv4	IPv6
Any2 Los Angeles		US	Los Angeles	206.72.210.197	2001:504:13::197
BBIX Tokyo	•	JP	Tokyo	218.100.6.97	2001:de8:c::4775:1
Equinix Hong Kong	索	HK	Hong Kong	119.27.63.75	2001:de8:7::4775:1
Equinix Tokyo	•	JP	Tokyo	203.190.230.48	2001:de8:5::4775:1
HKIX	索	HK	Hong Kong	123.255.90.178	2001:7fa:0:1::ca28:a0b2
JPIX Tokyo	•	JP	Tokyo	210.171.224.75	2001:de8:8::4775:1
<u>LAIIX</u>		US	Los Angeles	198.32.146.77	2001:504:a::a500:4775:1
<u>PHOpenIX</u>		PH	Metro Manila	198.32.172.4	2001:478:172::4
<u>SGIX</u>	(a	SG	Singapore	103.16.102.40	2001:de8:12:100::40
SIX		US	Seattle	206.81.80.208	2001:504:16::12a7
SOX Singapore	(a	SG	Singapore	198.32.141.159	2001:de8:d::4775:1





World Report



http://bgp.he.net/country/PH

Country Info

Networks: Philippines						
ASN	Name	Adjacencies v4	Routes v4 ↓	Adjacencies v6	Routes v6	
AS9299	Philippine Long Distance Telephone Company	112	822	8	5	
AS9658	Eastern Telecoms Phils., Inc.	53	542	0	0	
AS6648	Bayan Telecommunications, Inc.	117	432	8	4	
AS23930	IP-Converge Data Center, Inc.	42	261	7	2	
AS4775	Globe Telecoms	109	243	16	3	
AS55303	60 Market Square, P.O. Box 364	12	196	0	0	
AS17639	ComClark Network & Technology Corp.	23	157	1	1	
AS10139	Smart Broadband, Inc.	1	135	1	1	
AS132199	Globe Telecom Inc.	1	124	0	0	



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AS23930	IP-Converge Data Center, Inc.	42	261	7	2
AS4775	Globe Telecoms	109	243	16	3
AS55303	60 Market Square, P.O. Box 364	12	196	0	0
AS17639	ComClark Network & Technology Corp.	23	157	1	1
AS10139	Smart Broadband, Inc.	1	135	1	1
AS132199	Globe Telecom Inc.	1	124	0	0





Route Propagation



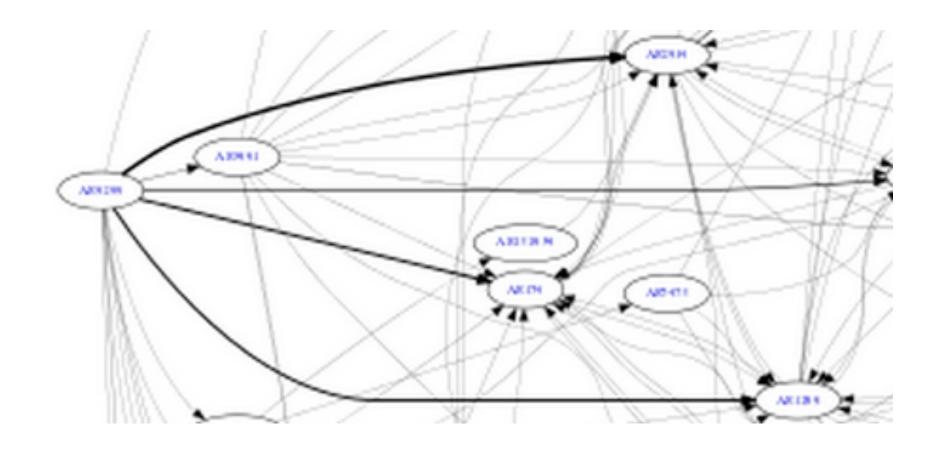
Route propagation is to the following networks:

Company	ASN	Company	ASN	Company	ASN
Hurricane	6939	TiNet	3257	Sparkle	6762
Qwest	209	Dtag	3320	Cogent	174
UUnet	701	Level3	3356	AT&T	7018
UUnet Europe	702	GBLX	3549	Comcast	7922
Cable and Wireless	1273	Savvis	3561	Telefonica	12956
Sprint	1239	Orange	5511	Abovenet	6461
Telia	1299	TATA	6453	IIJ	2497

Data gathered from Oregon Route Views http://www.routeviews.org/

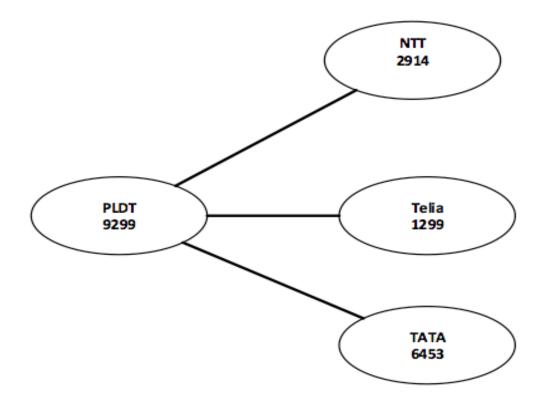


http://bgp.he.net/AS9299#_graph4

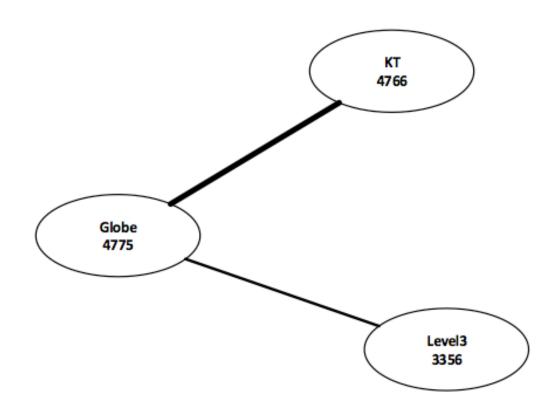




AS9299 PLDT Route Propagation



AS4775 Globe Telecoms Route Propagation

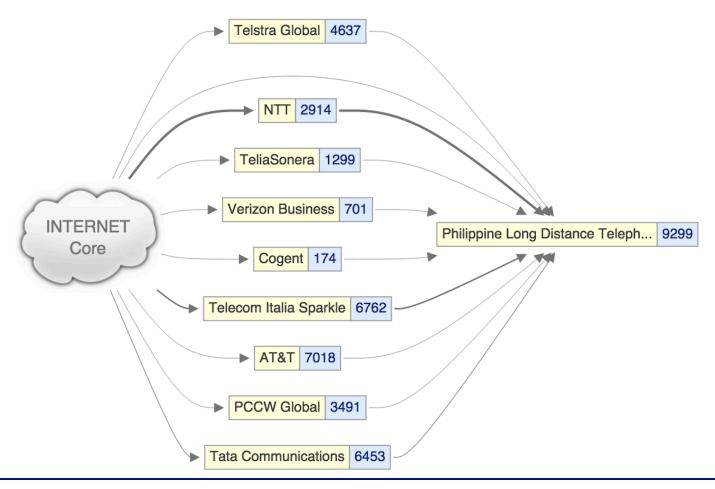




O Dyn | IP Transit Intelligence

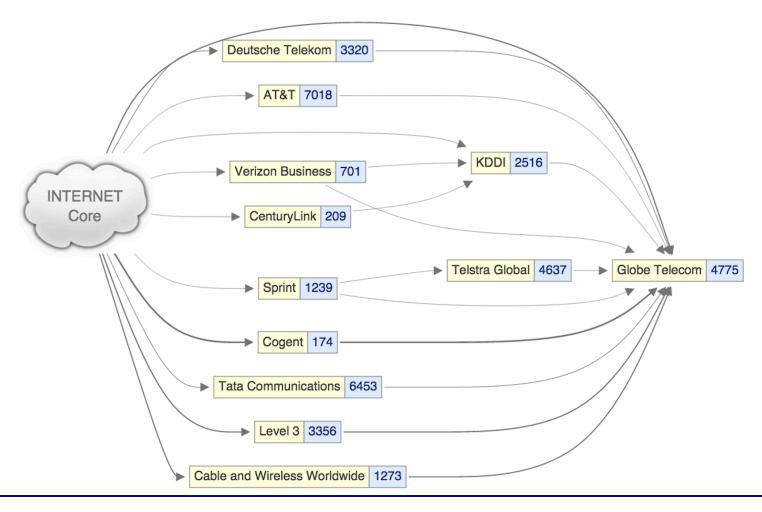


AS9299 PLDT





AS4775 Globe



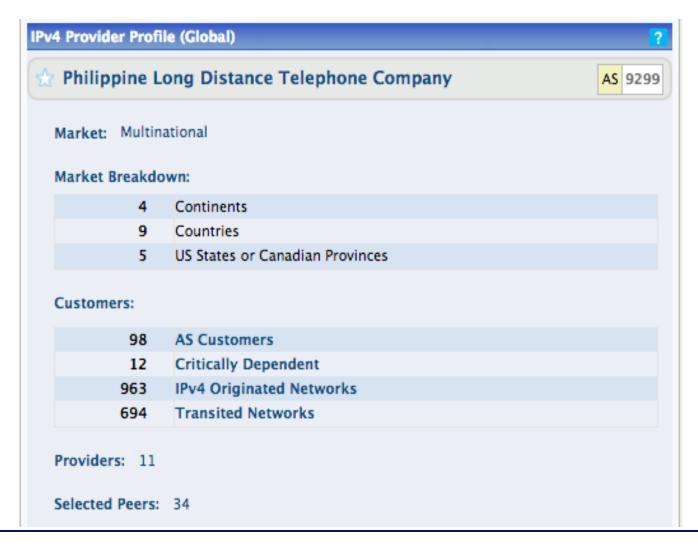


Dyn Internet Intelligence Philippines

IPv4 Cι	istomer Base: Retail	
1	Philippine Long Distance Telephone Company	9299
2	A Bayan Telecommunications	6648
3	Clobe Telecom	4775
4	Digital Telecommunications Philippines	9497
5 🕇 1	A Eastern Telecoms Phils.	9658
6 ↓ 1	Smart Broadband	10139
7 🕇 1	Clobe Telecom Inc.	2.1127
8 🎝 1	MFOCOM Technologies	7629
9	DMPI, Digitel Mobile Philippines Inc.,	24106
10 🕇 1	TP-Converge Data Center, Inc.	23930
		View Listing



AS9299 PLDT



AS9299 PLDT



AS4775 Globe





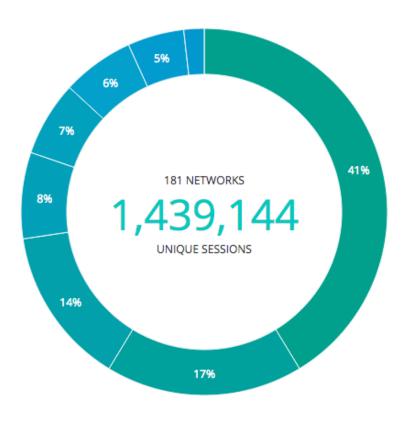
AS4775 Globe







http://www.cedexix.com/



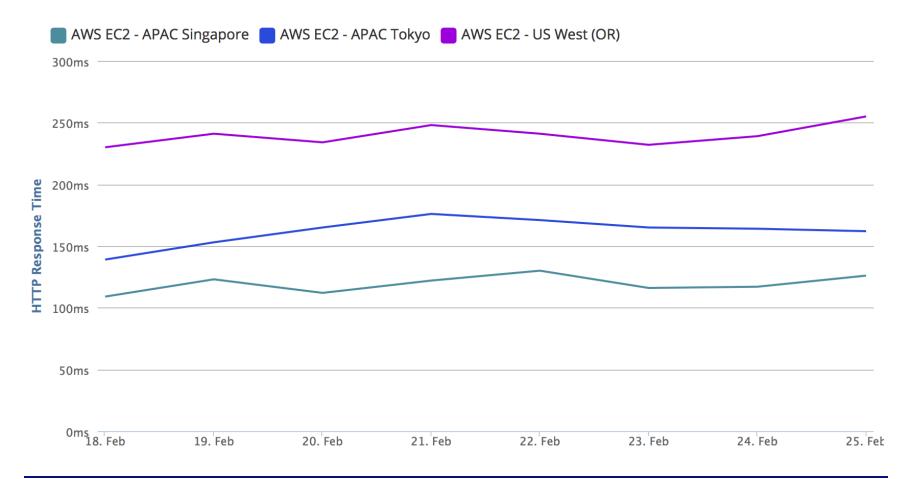
ISPs ranked by percentage of sessions

We identify each network as part of our Radar benchmarking method. This can tell you where your users are most likely to be coming from within a country.

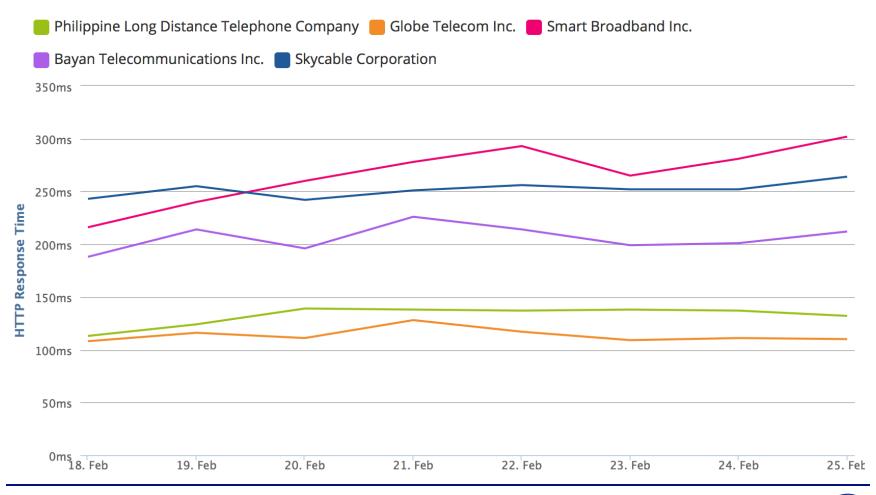
- 41% Philippine Long Distance Teleph...
- 17% Globe Telecom Inc.
- 14% Smart Broadband Inc.
- 8% Others
- 7% Globe Telecoms
- 6% Bayan Telecommunications Inc.
- 5% Skycable Corporation
- 2% Comclark Network & Technolog...



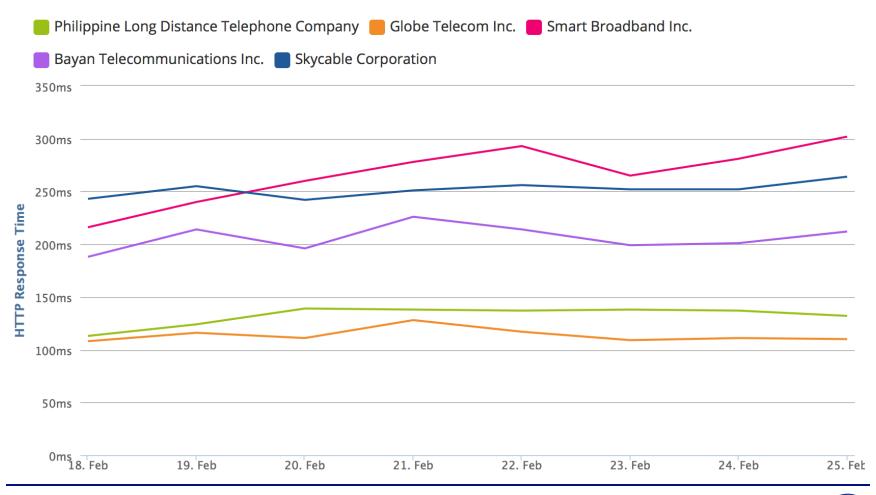
http://www.cedexix.com/



AWS Tokyo

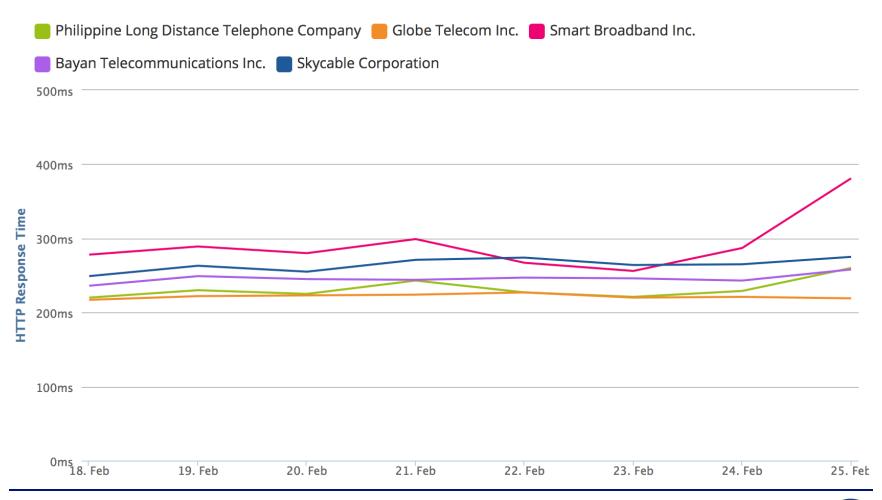


AWS Singapore





AWS Oregon





Network Data Results

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Bayan	6648	432	6%	2	275	4.18%
Eastern Telcom	9658	542	n/a	5	80	1.22%
Digital Telcom	9497	84	n/a	4	25	0.38%



Exchange Points & Facilities

List of Public Exchange Points								
Exchange Name Long Name		City/Region	Country	Continental Region	Media Type	Participants		
BAYANTEL	Bayan Telecommunications Internet and Gaming Exchange	Quezon City	PH	Asia Pacific	Ethernet	3		
GIX	GLOBE INTERNET EXCHANGE	Makati City	PH	Asia Pacific	Multiple	3		
Manila IX	Manila Internet Exchange	Manila	PH	Asia Pacific	Ethernet	6		
PHIX	Philippine Internet Exchange	Metro Manila	PH	Asia Pacific	Ethernet	1		
PHIX-AP	Philippine Internet Exchange	Metro Manila	PH	Asia Pacific	Ethernet	0		
PHOpenIX	Philippine Open Internet Exchange	Metro Manila	PH	Asia Pacific	Ethernet	9		

List of Interconnection Facilities								
Common Name	Management	CLLI	NPA-NXX	City	State/Prov	Postal Code	Country	Participants
No records								



Exchange Points Results

IX Name	9299	9658	6648	4775	9497
Bayantel GIX	6648				
Manila IX	6648	9658			
PHIX	9299				
PHIX-AP					
PHOpenIX	4775				
	Bayantel GIX Manila IX PHIX PHIX-AP	Bayantel 6648 GIX Manila IX 6648 PHIX 9299 PHIX-AP	Bayantel 6648 GIX Manila IX 6648 9658 PHIX 9299 PHIX-AP	Bayantel 6648 GIX Manila IX 6648 9658 PHIX 9299 PHIX-AP	Bayantel 6648 GIX Manila IX 6648 9658 PHIX 9299 PHIX-AP



Time to Fly to Manila



Total travel time from Seattle ~23 hours

In Country Research

- Local Datacenters
- Exchange Points
- Local Networking



Datacenter Checklist

- Visit the top providers datacenters.
- Is the DC in a floodplain
- Inspect networking hardware.
- Telco and meet-me room evaluation.
- Cross connects can you get to everyone on every floor?
- Are you 100% sure?
- Get it in the contract.



Local Exchange Points

- Visit all the local exchange operators.
- Understand the hardware and physical layout.
- Who is actually on the exchange?



Local Networking

- Connect to the main providers on Wi-Fi and test local and international destinations.
- Do the top providers peer locally?
- Does your traffic stay local?
- Does your traffic hit the US before coming back to the local country?



Other Considerations

- Culture
- Manners
- Holidays



Cold vs. Warm cultures

- Task based vs. Relationship based
- Direct vs. Indirect Communication
- Individualism vs. Group Identity
- Time and Planning



Manners

- Initial greetings are formal and follow a set protocol of greeting the most important person first.
- Appointments are required and should be made 3 to 4 weeks in advance.
- Face-to-face meetings are preferred.
- Wait to be told where to sit.
- Dress well. Appearances matter and you will be judged on how you dress.
- Once a relationship has been developed it is with you personally.
- Give your business card first always with two hands.
- "Yes" may mean "no". Avoid yes or no questions!



| Holidays

- Understand the local holidays and how it may impact your timelines and expectations.
- The United States has 6 paid holidays.
- The Philippines has 36 paid/unpaid holidays.



Resources

- http://bgp.he.net
- https://mi.renesys.com
- http://www.cedexis.com
- https://www.peeringdb.com
- http://www.timeanddate.com/holidays/philippines/
- http://www.thegreatcourses.com
- https://en.wikipedia.org/wiki/Public_holidays_in_Sweden

- Foreign to Familiar: A Guide to Understanding Hot And Cold Climate Cultures, by Sarah A. Lanier
- Customs of the World: Using Cultural Intelligence to Adapt, Wherever You Are, by <u>Professor David Livermore Ph.D.</u> The Great Courses
- Boss clipart





Thanks!

Walt Wollny, Director Interconnection Strategy Hurricane Electric AS6939 walt@he.net